



## FOR IMMEDIATE RELEASE

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### TABLET-BASED RESORTSUITE OPS EXPANDS WITH SPA CHECK-IN APP

**TORONTO, ON** – ResortSuite, a leading provider of integrated guest-centric hospitality management solutions, is pleased to announce the release of their new tablet-based SPA Check-In Application.

The ResortSuite SPA Check-In App is part of the ResortSuite OPS (Operations) framework, which uses tablet-based devices, including iOS and Android tablets, to deliver cost-effective and highly specific functional use cases. These use cases have been identified to provide operational staff the guest tools they need exactly when and where they need them — face-to-face with their guests.

ResortSuite SPA Check-In streamlines the intake and health forms process for a guest. It enables a staff member to check a guest in efficiently from an arrivals list and view details about that guest and their services. It then allows staff to switch to a 'Guest Mode' and hand the tablet over to the guest where they can complete an intake form, health questionnaire and/or sign a waiver. The guest can also view their itinerary and service details. The app synchronizes with the ResortSuite SPA (Services, Programs, Activities) module for up-to-date schedules and guest preferences and alerts.

"We are thrilled to deliver yet another application to add to the growing ResortSuite OPS framework," says Frank Pitsikalis, ResortSuite Founder and CEO. "One of the biggest opportunities for process improvement in the spa industry is to eliminate the storage of paper guest waivers and health forms. Making this process streamlined, seamless and completely electronic will make spas more sustainable, much more cost efficient, and improve the guest experience."

With the release of the ResortSuite Spa Check-In App, the ResortSuite OPS web-service framework continues to strengthen. It exposes key ResortSuite functionality via many mobile and tablet devices and form-factors for quick, cost-effective and highly personalized levels of guest service. ResortSuite PMS Check-In provides curbside and in-room guest registration and check-in functionality while ResortSuite TabletSide POS allows F&B staff access to relevant guest information at their fingertips and can quickly take orders, anywhere on property. The new ResortSuite SPA Check-In App not only puts staff directly in front of their guests, but also helps to deliver the most engaging, personalized and guest-empowered experience possible.

### About ResortSuite:

ResortSuite is a sophisticated and fully integrated customer-centric hospitality management software solution developed specifically for hotels and resorts, boutique hotels, spas, clubs and leisure operations, and their multi-faceted business areas. The ResortSuite solution is built on an Oracle database and includes the following specialized modules: **PMS, SPA, CATERING, F&B, GOLF, SKI, CLUB, RETAIL, CONCIERGE, and WEB**. All modules oversee the areas of an operation in parallel but share common core capabilities, creating a customer-centric, integrated hospitality management solution. ResortSuite prides itself on delivering exceptional support and forging strong business relationships with its clients and partners and was awarded *Hotelier Magazine's* 2005 Supplier of the Year Award. For more information on the ResortSuite solution, please visit [www.resortsuite.com](http://www.resortsuite.com).

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