



## **FOR IMMEDIATE RELEASE**

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### **Champneys Selects ResortSuite Software to Manage All Its Resorts and Day Spas**

Champneys health resorts, a U.K.-based chain of destination spas and high street day spas and retail shops, has selected the ResortSuite software system to manage all its resort, spa and retail operations. The solution will be deployed in a centralized private cloud environment and serve their 4 health resorts and 8 day spas with a single guest profile database.

ResortSuite will replace numerous systems from multiple vendors including, 4 hotel property management installations, 2 individual spa systems, as well as food & beverage, club, retail and ecommerce systems to massively consolidate multiple guest profiles and streamline operations. In total, ResortSuite will replace approximately 7 separate customer databases with an enterprise-wide single image database.

"We selected ResortSuite because it uniquely fits our diverse businesses offering luxury resort spa and wellness experiences, day spa and retail shops," said Alex De Carvalho, Champneys Group Managing Director. "ResortSuite has a proven track record providing destination spa properties around the world with enterprise technology to ensure efficient booking experiences via multiple channels, streamlined operations and unmatched business intelligence."

"We welcome the opportunity to work with a renowned European and international spa brand that has pioneered luxury wellness experiences for decades," said Frank Pitsikalis, Founder & CEO ResortSuite. "We feel Champneys' highly personalized, guest-focused business approach is an ideal match for our guest-centric product design philosophy and core vision."

#### **About Champneys**

In a world that is increasingly demanding, Champneys is committed to providing a world of relaxation and calm to enhance a more balanced lifestyle. Champneys four luxury wellbeing spa resorts are found in the rural areas of Bedfordshire, Hertfordshire, Leicestershire and Hampshire. Alternatively, guests can visit a Champneys Day Spa situated in eight towns and cities - the perfect place to soothe away the stresses of the day. The Champneys name originated from Ralph de Champneys who owned the magnificent Tring mansion in 1307. It was later opened as the UK's first ever health farm in 1925 by naturopath Stanley Lieff, who pioneered the concept of holistic health and naturopathy. Over the past 40 years, the Purdeu family has led the changes in the spa industry guided by Dorothy Purdeu's original vision. Stephen Purdeu now oversees the entire group and has been pivotal in its growth, development and success.

#### **About ResortSuite**

ResortSuite is a comprehensive and fully integrated guest-centric hospitality management software solution developed specifically for hotels and resorts, boutique hotels, spas, clubs and leisure operations, and their multi-faceted business areas. The ResortSuite solution is built on an Oracle database and includes the following specialized modules: **PMS, SPA, CATERING, F&B, GOLF, SKI, CLUB, RETAIL, CONCIERGE, CONNECT, DASHBOARD, SOCIAL, WEB and MOBILE**. All modules oversee the areas of an operation in parallel but share common core capabilities, creating a guest-centric integrated hospitality management solution. ResortSuite prides itself on delivering exceptional support and forging strong business relationships with its clients and partners and was awarded Hotelier Magazine's Supplier of the Year Award. For more information on the ResortSuite solution, please visit [www.resortsuite.com](http://www.resortsuite.com).