



**FOR IMMEDIATE RELEASE**  
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**SPA AT THE MONASTERY AND SUITES SELECTS THE RESORTSUITE SOLUTION FOR  
BOUTIQUE HOTELS**

**TORONTO, ON** – ResortSuite, a leading provider of integrated guest-centric hospitality management solutions, is pleased to announce that Spa at the Monastery and Suites in St. John's, Newfoundland has selected the ResortSuite solution for boutique hotels to manage its destination spa.

Spa at the Monastery and Suites selected and implemented ResortSuite PMS and ResortSuite SPA to manage its 33-guest room hotel and 28-room spa, consolidating its front desk and spa activity into a unified database across its property. The consolidation will eliminate IT limitations, improve operational efficiencies, and enhance guest service by sharing guest information across both areas.

"We selected ResortSuite because it meets the needs of our property in one solution", said Michelle Melee, General Manager of Spa at the Monastery and Suites. "We now have a single view of our guests and can manage our operation much more efficiently."

The ResortSuite solution for boutique hotels was designed specifically for the needs of smaller, multi-faceted properties that typically require a number of systems to manage their operation, including destination spas. Boutique hotels and destination spas can select a combination of modules (property management, spa, golf, dining, membership, retail, web reservations) based on their needs. Once implemented, the result is a completely integrated software management solution that is tailored to the size of the operation.

"The operational challenges facing smaller properties can be just as challenging as those faced by larger resorts, and finding a single, cost effective solution can be difficult for them", said Frank Pitsikalis, ResortSuite Founder and CEO. "Our ResortSuite solution for boutique hotels addresses the needs of this market segment and allows properties to provide a higher level of guest service with an efficient operational environment, at a price they can afford."

**About ResortSuite:**

ResortSuite is a sophisticated and fully integrated customer-centric hospitality management software solution developed specifically for hotels and resorts, boutique hotels, spas, clubs and leisure operations, and their multi-faceted business areas. The ResortSuite solution is built on an Oracle database and includes the following specialized modules: **PMS, SPA, CATERING, F&B, GOLF, SKI, CLUB, RETAIL, CONCIERGE, and WEB.** All modules oversee the areas of an operation in parallel but share common core capabilities, creating a customer-centric, integrated hospitality management solution. ResortSuite prides itself on delivering exceptional support and forging strong business relationships with its clients and partners and was awarded *Hotelier Magazine's* 2005 Supplier of the Year Award. For more information on the ResortSuite solution, please visit [www.resortsuite.com](http://www.resortsuite.com).

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