



**FOR IMMEDIATE RELEASE**

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**THE LODGE OF FOUR SEASONS GOLF RESORT & SPA SHIKI, SELECTS RESORTSUITE**

**TORONTO, ON** – ResortSuite, a leading provider of integrated guest-centric hospitality management solutions, is pleased to announce The Lodge of Four Seasons Golf Resort and Spa Shiki have selected ResortSuite to manage their room, dining, spa, golf, retail, membership and online booking operations.

Built in 1964, The Lodge of Four Seasons Resort maintains its reputation as the World's Best Golf Resort (*Travel + Leisure Golf*, 2006 and 2007) and Golf Week's Best Courses (2008) with 284 guestrooms, 36 – 2 bedroom luxury Avila suites, 54 holes of championship golf, 15,000 square foot spa, and five dining establishments.

The resort was looking for a solution that would reduce the number of systems managing its operation, improve cost containment and productivity, and drive revenues through property-wide online and offline bookings. ResortSuite PMS, SPA, F&B, GOLF, RETAIL, CLUB, and WEB were chosen to manage each respective area and to provide complete integration via a single database. The result is a seamless environment that greatly reduces overall technology and ongoing maintenance costs, improves operational efficiencies, and enhances guest service.

"After a comprehensive search, we selected ResortSuite because of the system's ability to support the complex nature of our resort and private club operation," said Carl Clark, Vice President/Director of Operations of The Lodge of Four Seasons. "ResortSuite WEB, the system's online booking capability, was also a critical factor in our decision to select ResortSuite. Allowing guests to book their own reservations online is paramount and we feel confident our operation is now ready for the future of hospitality."

ResortSuite WEB, a unique and completely integrated web reservation tool, lets guests book a room and golf tee-times from the comfort of their own computer or PDA 24/7. Reservations are completely automated taking inventory directly out of the system. No staff involvement is required and once a guest completes their reservation online, a comprehensive itinerary is generated for their records.

"We are delighted to partner with an established yet forward-thinking resort such as The Lodge of Four Seasons," said Frank Pitsikalis, ResortSuite Founder & CEO. "Our main goal will be to work closely with their team to help realize greater overall efficiencies in the way they run their business and service their guests through ResortSuite."

**About ResortSuite:**

ResortSuite is a sophisticated and fully integrated customer-centric hospitality management software solution developed specifically for hotels and resorts, boutique hotels, spas, clubs and leisure operations, and their multi-faceted business areas. The ResortSuite solution is built on an Oracle database and includes the following specialized modules: **PMS, SPA, CATERING, F&B, GOLF, SKI, CLUB, RETAIL, CONCIERGE, and WEB.** All modules oversee the areas of an operation in parallel but share common core capabilities, creating a customer-centric, integrated hospitality management solution. ResortSuite prides itself on delivering exceptional support and forging strong business relationships with its clients and partners and was awarded *Hotelier Magazine's* 2005 Supplier of the Year Award. For more information on the ResortSuite solution, please visit [www.resortsuite.com](http://www.resortsuite.com).

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