



FOR IMMEDIATE RELEASE

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THE SPA AT NORWICH INN SELECTS RESORTSUITE TO MANAGE ITS OPERATIONS

TORONTO, ON – Enablez Inc., developer of ResortSuite, the leader in integrated guest-centric hospitality software solutions, is pleased to announce that the Spa at Norwich Inn has selected ResortSuite integrated software solution to manage its luxurious destination spa in the Connecticut woods.

For over 75 years, The Spa at Norwich Inn has been a destination for discerning guests. *YANKEE Magazine* has named it “Best Destination Spa in New England” in its 70th Anniversary issue. And the property was named “Best Resort in Connecticut” in the 2006 edition of *New England Travel & Life*.

ResortSuite’s property management system (PMS), SPA, CATERING, food and beverage (F&B), and CLUB modules were selected by The Spa at Norwich Inn to manage all areas of the destination spa, including its 100+ guestrooms, suites and villas, 36-treatment room spa, memberships, event planning, and dining reservations.

By selecting ResortSuite’s completely integrated solution, The Spa at Norwich Inn will now have a single definition of customers throughout its operation, guaranteeing a high level of service to every guest across all touch points. Staff, inventory, and gift certificates will also be recognized universally across the property, eliminating IT limitations, improving operational efficiencies, and enhancing guest experiences. The execution of targeted, integrated marketing campaigns will also provide continued interaction with guests between visits.

“After a thorough evaluation process, we selected ResortSuite because its solution best fits the needs of our property. After working with several non-related applications, we now look forward to having a single source of information on all guest and group activity, which will allow us to reduce our IT costs and provide a higher, consistent level of service to guests”, said John G. O’Shaughnessy, General Manager of The Spa at Norwich Inn.

About The Spa at Norwich:

The Spa at Norwich Inn is an intimate, 100-guestroom retreat. It is home to an elegant, award-winning spa offering a blend of fitness programs, nutritional instruction and beauty and body treatments designed to restore and rejuvenate the mind, body and spirit. Guests are housed either in the 1930 Georgian Colonial inn building or in villas with wood-burning fireplaces and balconies. It has been rated “Excellent” since 2003 in the annual *Zagat Survey of U.S. Hotels, Resorts and Spas*; named “Best Destination Spa in New England” in the 70th Anniversary of *YANKEE Magazine* and “Best Resort in Connecticut” in 2006 by *New England Travel & Life*. The readers of Connecticut magazine have voted it “Best Day Spa” for 10 years in a row. For information and reservations on a wide variety of weekend, weekday, wedding, social, meeting and overnight options, call 800-ASK-4-SPA or visit www.TheSpaAtNorwichInn.com.

About Enablez Inc.:

Enablez Inc., based in Toronto, Canada, is the provider of ResortSuite, a sophisticated and fully integrated customer-centric hospitality management software solution. ResortSuite was developed specifically for hotels, resorts, clubs, and spas, and their multi-faceted business areas. The ResortSuite solution was built on the Oracle database and includes the following specialized modules: **PMS, SPA, CATERING, F&B, GOLF, SKI, CLUB, RETAIL, CONCIERGE, and WEB**. All modules oversee the areas of an operation in parallel but share common core capabilities, creating a customer-centric, integrated management solution. Enablez prides itself on delivering exceptional support and forging strong business relationships with its clients and partners and was recently awarded *Hotelier Magazine’s* 2005 Supplier of the Year Award. For more information on Enablez Inc. and the ResortSuite solution, please visit www.resortsuite.com.

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